



LIMITED WARRANTY

Watkins Manufacturing Corporation (“Watkins”) warrants the original consumer purchaser (“you”) the following about your Everwood®, Everwood® HD, NXT, and SureWood™ Step when purchased from an authorized dealer/service provider (“dealer”).

ONE YEAR LIMITED WARRANTY

Watkins warrants to the original consumer purchaser that the Everwood®, Everwood® HD, NXT, and SureWood™ Step material will not peel, crack, wrinkle, blister or delaminate, and to be free from defects in material for a period of one year from the purchase date. The step’s cosmetic finish and workmanship is warranted to be free from defects at the time of initial delivery to the original consumer purchaser. Fading and weathering of the surface will occur naturally over time, and are not considered to be warrantable defects. To restore the appearance of the Everwood and SureWood Step, refer to the care instructions for proper care and maintenance.

EXTENT OF WARRANTY

This warranty extends only to the original consumer purchaser of the Everwood®, Everwood® HD, NXT, and SureWood™ Step when purchased and originally installed within the country of purchase or, in case of spas purchase in the EU, when originally installed within the EU.

This warranty begins on your purchase date of the Everwood®, Everwood® HD, NXT, and SureWood™ Step. This warranty terminates upon any transfer of ownership, or if the Everwood®, Everwood® HD, NXT, and SureWood™ Step is installed or relocated outside the boundaries of the country of purchase or, in case of spas purchased in the EU, if the spa is installed or relocated outside of the EU by the original consumer purchaser prior to the expiration of the warranty period.

WARRANTY PERFORMANCE

To make a claim under this warranty, contact your dealer. In the event you are unable to obtain service from the dealer, please contact Watkins Manufacturing Corporation, 1280 Park Center Drive, Vista, California, 92081, Attn: Customer Service Department, (800) 999-4688 or via e-mail, custsvc@watkinsmfg.com. You must give Watkins and/or your dealer written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase, within ten (10) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location. Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts, labor or the freight costs for parts necessary to repair the spa for defects covered by this warranty. In some cases, the servicing dealer may charge you a reasonable repair person travel/service charge that is not covered by this warranty. Please contact the dealer for information regarding such charges.

LIMITATIONS

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation, alteration without Watkins’ prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins’, failure to follow Watkins’ Pre-Delivery Instructions or Owner’s Manual, or repairs made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or installation change, or electrical conversion. Visit your dealer for a list of manufacturer approved accessories.

DISCLAIMERS

TO THE EXTENT PERMITTED BY LAW, WATKINS SHALL NOT BE LIABLE FOR LOSS OF USE OF THE SPA OR OTHER INCIDENTAL OR CONSEQUENTIAL COSTS, EXPENSES OR DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY DECK OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SPA , IF NEEDED. Some states do not allow the exclusion or limitation of incidental or consequential damages, so, the above limitations or exclusions may not apply to you. **ANY IMPLIED LIMITED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE.** Some states do not allow limitation on how long an implied warranty may last, so the above limitations may not apply to you.

LEGAL REMEDIES

This warranty gives you specific legal rights, and you may have other rights which vary from state to state or country to country.



WATKINS MANUFACTURING CORPORATION
1280 Park Center Drive, Vista, California 92081